

# HR HUB

## Newsletter

May 2023

**Goodwill**  
Industries of South Texas, Inc.

### SAVE THE DATE

#### GOODWILL GAME NIGHT

Whataburger Field  
Friday, May 5

#### SUPER SALE SATURDAY

Saturday, May 6

#### FROST FINANCIAL FREE WEBINAR

#### Credit Scores & Reports

Thursday, May 11  
11:30 a.m. - 12:30 p.m.  
For zoom link or more info:

Akemi Bocanegra

[abocanegra@goodwillsouthtexas.com](mailto:abocanegra@goodwillsouthtexas.com)

#### MEMORIAL DAY

Monday, May 29  
Corporate Offices Closed

#### SPECIAL NOTICE

The Mishap Report and  
Drug Screen Results form  
now have a Spanish  
version!

### EMPLOYEE SATISFACTION SURVEY



WE WANT  
**YOUR**  
FEEDBACK

Your opinion is extremely valuable! Goodwill is seeking to better understand employee's thoughts so we can both celebrate successes and identify areas of opportunity for improvement. The survey should take no longer than three (3) minutes to complete.

All answers are strictly confidential and anonymous!

#### HOW TO ACCESS THE SURVEY

1. Log in to Kronos
2. Click on the bell icon
3. Look for the survey in your 'My To Do Items'
4. Take Survey
5. Preview and **Submit** (*Very important to submit!*)

Versión en español  
disponible

Please log in to Kronos and complete the survey by **May 31**.



#### ANNUAL GOODWILL GAME!

Please join us for the annual Goodwill Game with the Corpus Christi Hooks at Whataburger Field, in Section 112, on Friday, May 5!

To receive your digital ticket/s and parking pass, email your full name and email address by May 3 to Marjorie Boudreaux at [mboudreaux@goodwillsouthtexas.com](mailto:mboudreaux@goodwillsouthtexas.com).

**Don't forget!** Four tickets to the CC Hooks home games are available to employees on a first come-first serve basis. Email [mboudreaux@goodwillsouthtexas.com](mailto:mboudreaux@goodwillsouthtexas.com).

# BENEFITS



## PUMP FOR NURSING MOTHERS ACT

The PUMP Act became fully effective on April 28, 2023. Goodwill is required to provide reasonable break time and a private place other than a bathroom for an employee to pump breast milk for their nursing child for one year after the child's birth each time an employee has need to pump at work. Nursing employees must be provided a space that is shielded from view and free from intrusion from coworkers and the public. Managers must ensure the employee's privacy, for example, by displaying a sign when the space is in use or providing a lock on the door. HR will soon be providing manager training on this new law.

## EMPLOYEE ASSISTANCE PROGRAM (EAP) FREE FOR FULL-TIME EMPLOYEES

Free emotional, legal, and financial support services to full-time employees and their immediate family is available in-person, by phone or online by licensed professionals. These services are strictly confidential.



## BENEFICIARY RESOURCES PROGRAM (BRP) FREE FOR FULL-TIME EMPLOYEES

Services include grief and financial counseling, funeral planning, legal support, and online will preparation. Five face-to-face working sessions with grief counselors or legal advisors may be split among the two types. Unlimited phone contact available for up to one year with a grief counselor, legal advisor, or financial planner.

*Please download the fliers in Kronos, or reach out to HR for more information.*

## EMPLOYMENT

### ONE YEAR ANNIVERSARY

*Congratulations!*

Audrey Estevanes	Nathaniel Rangel
Claudia Cruz Cerda	Randy Cancino
David Cisneros	Virginia Burks
Janice Garza	Yolanda Villarreal
Marcelino Diaz	

### FULL TIME JOB OPPORTUNITIES

- Accounts Payable Accountant
- Case Manager - Contracts
- Community Engagement Manager
- Digital Skills Instructor (Valley)
- Facilities Maintenance Technician
- Truck Driver I & II

## KRONOS CORNER

### MOBILE APP

View your timesheets, benefits, pay, check stubs, career portal, and more!

#### How to Login to the UKG Ready Mobile App:

1. Download the UKG Ready Mobile App to your phone from your app store
2. Enter our region: **Northern America**
3. Enter Goodwill's short name: **6158192**
4. Enter your username and password

### DASHBOARD

A new dashboard is coming out next month! The classic dashboard will be replaced with this version.

# NATIONALLY RECOGNIZED CERTIFICATIONS

AT NO COST TO YOU

Guidance, training, and support services to help job seekers enhance their skills and advance their careers.



Learning opens up new career opportunities and increases your earning potential.

## Industry Recognized Training

Take advantage of industry recognized training opportunities that offer efficient solutions for achieving credentials.

## Career Advancement

Become a successful manager by acquiring career skills that lead to promotions and higher wages.

## No Cost Online Training

All of our program services at no cost to you. We're here to help you access valuable career assets that can make a real difference in your professional life.



Funding Provided By  
**Walmart**  **org**

## COURSES & CONTACT

### Customer Service & Sales

- Understand the Customer
- Develop Service and Selling Techniques
- Assess and Meet Customer Needs
- Prepare for Interviews and a Career

### Business of Retail

- Market and Merchandise Products
- Calculate Profit and Losses
- Manage Inventory and Pricing Strategies
- Loss Prevention and Workplace Safety

### Retail Industry Fundamentals

- Develop Job Readiness Skills
- Understand the Retail Industry
- Explore Diverse Retail Jobs
- Build Basic Customer Service Skills

Contact: **Samantha Luna** (361) 400-3028

[sluna@goodwillsouthtexas.com](mailto:sluna@goodwillsouthtexas.com)

#### Equal Opportunity Employer/Program

Auxiliary aids and services are available upon request to individuals with disabilities.

Relay Texas: 1.800.735.2989 (TDD) and 1.800.735.2988 or 7-1-1 (Voice).

#### IMPORTANT NOTICE TO CUSTOMERS

This document contains vital information about requirements, rights, determinations, and/or responsibilities for accessing workforce system services. Language services, including the interpretation/translation of this document are available free of charge upon request.

Este documento contiene información importante sobre los requisitos, los derechos, las determinaciones y las responsabilidades del acceso a los servicios del sistema de la fuerza laboral. Hay disponibles servicios de idioma, incluida la interpretación y la traducción de documentos, sin ningún costo y a solicitud.

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